

At Happy Vibez, we value your privacy and are committed to protecting your personal information. This Privacy Policy explains how we collect, use, and safeguard your data when you visit our website and use our services.

1. Information We Collect

We may collect the following types of information:

- **Personal Information:** Name, email address, phone number, shipping and billing address, and payment information.
- Account Information: Username, password, and order history.
- **Usage Data:** Information about how you interact with our website, including IP address, browser type, and device information.

2. How We Use Your Information

We use the information we collect to:

- Process and fulfill your orders.
- Provide customer support and respond to your inquiries.
- Improve our website, products, and services.
- Send order confirmations, updates, and promotional offers (if you opt in).

3. Sharing Your Information

We do not sell your personal information. We may share your data with:

- **Service Providers:** Payment processors, delivery services, and IT support, solely for fulfilling your orders and maintaining our services.
- Legal Requirements: If required by law or to protect our rights and safety.

4. Data Security

We take reasonable measures to protect your information from unauthorized access, loss, misuse, or alteration. However, no method of transmission over the internet is 100% secure.

5. Your Rights

You have the right to:

- Access and update your personal information.
- Request the deletion of your data (subject to legal obligations).
- Opt-out of marketing communications.

6. Cookies and Tracking Technologies

We use cookies to enhance your experience on our website. Cookies help us understand your preferences and improve site functionality.



7. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for their privacy practices and encourage you to read their privacy policies.

8. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated revision date.

9. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us at:

Happy Vibez Customer Support Email: bookings@happyvibez.uk

Thank you for trusting Happy Vibez with your personal information. We're committed to keeping your data safe and ensuring a fantastic shopping experience!